



Parent Navigator and Family Resource Coordinator

We are excited to offer a position that blends our early support program with the work of our Hope RISING Clinic for Prenatal Substance Exposure!

Our new Parent Ally Team will merge our 50+ years of providing early support services with our multidisciplinary clinic team to provide evaluation and evidence-based therapeutic services for children birth through 12 years with prenatal substance exposure and their families. Our model, developed in consultation with the University of Washington's FASD clinic and experts in the field, provides cutting-edge services and is the first of its kind in the nation. *Extensive training and support will be provided.*

Chief responsibilities:

- Build relationships with parents to provide mentorship and guidance related to parenting a child with prenatal substance exposure, navigating involvement with the child welfare system, and connecting to needed resources and services.
- Assess needs of families, discuss program services and supports available, and guide families through program options and enrollment.
- Responsible for supporting clients and team members around access to resources as needed. This requires ongoing research for maintaining current information about community resources, including state and federal resources (SSI, Medicaid, WIC, etc.), local support services (recreational, social, respite, education, emergent needs, cultural resources, etc.) and other resources pertaining to families.
- Approach service delivery and support utilizing a neurobehavioral lens (brain-based disability where child "can't" rather than "won't"), of which accommodation is a key component (training provided) and modeling and coaching advocacy skills to families.
- Understand regulatory agencies and explain Part C and DDD regulations to families.
- Participate in weekly staff and team meetings, including actively engaging with colleagues during team meetings, presenting on cases as assigned.
- Contribute to the Individualized Family Service Plan process by facilitating initial and review meetings, contributing to the design of functional outcomes with appropriate resource-based criteria consistent with Wonderland's service model, and monitor timelines and dates to adhere to ESIT regulations (training provided).
- Guide families through the birth to three transition process while adhering to Part C timelines. This will include preparing families for the referral process and supporting families with issues around transition.
- Maintain detailed client files, including documentation of all client contacts pertinent to cases according to agency procedures. This position is responsible for all signed documentation regulated by Part C to be included in the client files, including updated copies of IFSPs, signed releases, and reports.
- Recognize the importance of working with children and caregivers to achieve the greatest impact and provide support and services to both.
- Be committed to ongoing education and maintaining knowledge of current practices and research specific to this population.
- Responsible for upkeep of FRC certification, including county mandated trainings and FRC trainings as applicable.

Qualifications:

- Bachelor's degree or higher in a related field; high school diploma or associates degree will be considered for candidates with relevant professional or lived experiences.

Required:

- Interest in and passion for working with parents with substance use disorders and children with FASD and prenatal substance exposure!
- Lived experiences similar to parents we serve, including in recovery from a substance use disorder and previous involvement with child welfare system. Stable in recovery and possessing resilience to support others in their recovery.
- Commitment to building and strengthening equity practices.
- Minimum one year of direct service experience with children and families.
- Strong organizational skills needed for maintaining documentation, meeting deadlines, and scheduling clients.
- Excellent written and verbal communication abilities.
- Valid driver's license, current insurance and reliable automobile required. Must be comfortable driving to multiple locations per day.
- Services are provided in natural learning environments. Must be comfortable serving families in a variety of locations including virtual, home, daycare, school, and community/agency centers.
- Current criminal background check maintained for all employees.
- Wonderland employees are mandated reporters of any suspected abuse or neglect of a child to DCYF (CPS) and/or law enforcement.
- Wonderland services fall under the state mandate for medical professionals to be fully vaccinated for COVID-19 and masking in the workplace.

Preferred:

- Knowledge of trauma-informed care and experience working with families dealing with substance use and/or prenatal exposure.
- Child and family counseling, crisis work, trauma-informed care, and motivational interviewing training/experience.
- Knowledge and experience providing parent/caregiver coaching and education.
- Bilingual.

About Wonderland Child & Family Services

Wonderland Child & Family Services is a multi-program agency serving children from birth through age 12 with developmental delays, disabilities, and prenatal substance exposure. Founded 50 years ago, Wonderland's mission is to provide a strong and equitable foundation for children and their families with diverse needs and abilities to flourish through therapy, education, advocacy, and resources. We reach hundreds of families every month through Early Childhood Programs & Services and Hope RISING Clinic for Prenatal Substance Exposure. Our direct-service providers are uniquely trained to provide trauma- and FASD-informed care.

Benefits Include:

- Competitive wages (DOE)
- Health, Vision & Dental Insurance
- PTO and generous paid holidays (including the last week of the year from December 25th through January 1st)
- Flexible Schedules
- 401(k) retirement plan
- Life and AD&D Insurance
- Health Care and Dependent Care Flexible Spending Accounts
- Training and Continuing Education

- Mileage Reimbursement

*Note: Benefits available to each employee dependent on FTE.

Hope RISING Clinic values diverse perspectives and life experiences and encourages people of all backgrounds to apply, including Black, Indigenous, and People of Color, immigrants, refugees, women, LGBTQ, people with disabilities, veterans, and those with lived experiences.

Primary Service Area: Everett, Mukilteo, Lynnwood, Edmonds, or Northshore SDs (Sno. Co. area)

Hours: Full-time

To apply: Submit cover letter and resume to mschlegel@wonderlandkids.org

Salary Range: \$21.60 - \$26.50 per hour

Wonderland is an Equal Opportunity Employer.